This document is specific to resolving Internet Explorer related browser issues that you face while using Cardinal Station and Cardinal Financials.

Click **Tools** and then click **Internet options**.

Click on the **Security** tab and then click on the green **Trusted Sites**. Then move the slider to **Medium-Low** position. If you are unable to see a slider, click on the button **Default Level**. Then click on the **Sites** button.
Ensure that https://hcmcs.cua.edu and https://cardinalfinancials.cua.edu are on your Websites list. If they are not on the list, copy them from above and paste them in the Add this website to the zone and then click Add. It will then be added to the list of websites. Then click Close.

Click OK to apply these changes.
Click **Tools** and then click **Compatibility View Settings**.

Type **cua.edu** here and then click **Add**. Then click **Close**.
This **Check** next to Compatibility View or the blue tinge on this **Icon** indicates that Compatibility View is enabled.

On ensuring that **Compatibility View** is enabled, click on **Internet Options**. Clear your browsing history by clicking on **Setting**.
On the new window that opens, click on **View Files**.

This action will open another window, where you should select all the files in the area marked below and delete them.